

Tell Us Your Story

We are proud of our Catholic Values that guide our business decisions. As such, we strive to provide an exceptional credit union experience.

The credit union was founded in 1961 by Father O’Gorman at St. James Parish.

Please take a moment to answer the next couple of questions.

How did you first learn about the Credit Union?

Describe your experience and what is it about the Credit Union that keeps you coming back?

We would like to learn about *your story* by secure web link at www.parishionersfcu.org, by phone, fax, or in person.

Responses will remain confidential and only be used for credit union purposes in order to provide you with a better credit union experience.

Mark gets to go first and tells his story under the president’s message.

PARISHIONERS FEDERAL CREDIT UNION
2355 Crenshaw Blvd, Suite 100
Torrance, CA 90501

www.parishionersfcu.org

OFFICE HOURS

Mon/Tue/Thu 8:30am–5:00pm
Wednesday 10:00am–5:00pm
Friday 9:00am–6:00 pm

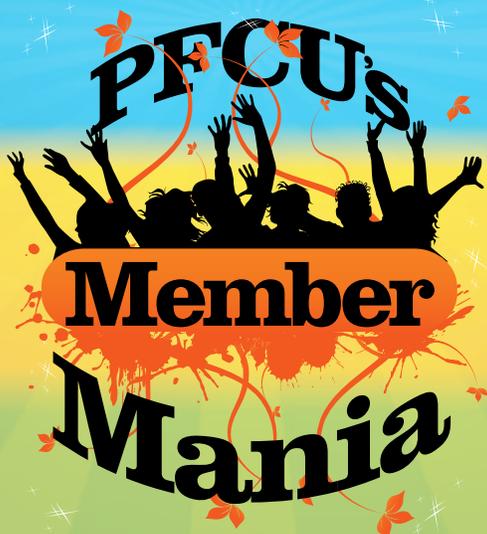
E-MAIL FOR MEMBER SERVICE
members@parishionersfcu.org

Since e-mail is inherently unsecure, please do not provide any personal account information in it.

If you’ve e-mailed us after hours, we will get back to you the next business day. Otherwise, we will get back to you as soon as we can.

24 HR TELEPHONE BANKING
800.599.7433

PHONE
Office: 310.320.4588
Fax: 310.320.2405
Loan Fax: 310.320.5314



Member Mania is Back!

Refer a friend or family member to join Parishioners Federal Credit Union and we’ll reward you with *CASH* and a chance to win monthly prizes.

Here’s what both **new and existing** members will receive:

**\$25 PER
SAVINGS ACCOUNT**

**\$25 PER
CHECKING ACCOUNT**

**AUTOMATIC PRE-APPROVAL
LINE OF CREDIT FOR \$300**
with checking account

Also, both parties will receive one raffle ticket for every account type opened for a chance to win an **Apple iPad Mini** at the end of the promotion.

So remember, the more members you refer, the greater chances you have to WIN!

This promotion runs from Thursday, January 2, 2014 through Monday, March 31, 2014.

New accounts must remain open for a minimum of 90 days. Existing and new accounts must be in good standing in order to qualify for compensation and/or prizes.



MY First SHARE CERTIFICATE

One-year term at two-year rates.

My First Share Certificate is a great new deposit account for members ages 13–25. A minimum deposit of \$100 entitles the member to free checking during the term of the certificate. Contribute up to \$5,000 and start saving for your future today.



Gifts for Grades

We continue to reward good report cards.
Students K–12 with “A”s, “B”s and “C”s can win an Apple iPod Shuffle.
The better your grades, the more chances you have to win.

Ask us for details.



Have you heard...?
...Car Loan rates are still as low as **1.99%**

Apply today!

Stop in to your credit union, call us at 310.320.4588, or apply online at www.parishionersfcu.org



Message from the PFCU President

You know the saying that the more things change the more they stay the same...

Well, during the time gone by since our last Newsletter, things changed, stayed the same, and got better.

Beverly retired after 25 years with the Credit Union. We still miss you Bev. Among other things, our website, internet banking, and bill payment products have changed for the better.

What hasn't changed is our values that guide us in making business decisions with you first in mind. We have a superb, highly qualified staff just waiting at your beck and call.

Starting in 2014, we would like it if you would tell us your story. Please see the front page for details on this endeavor. We want you to share with us your experience here. How do we make you feel? That is important to us because you might have forgotten what service we helped you with, but you don't forget how you felt while we were helping you. All responses are private and confidential and will be used only by us in order to improve how you remember us in the future.

I'll go first—and give you one of my stories.

Once upon a time, 8 years ago, a member and her daughter would visit the credit union each week. Each week the daughter (I'm guessing age 8) would come into my office and we would work on her math homework on the large whiteboard I have in my office. Her mom would always have to wait for us because we weren't yet finished.

I enjoyed it because it gave me time to reflect on the times I would help my own daughter with her homework and the member's daughter would always love to run into my office and write on my board. The daughter is now 16. Happy recent birthday Ashley and thanks for the memory.

We are a financial institution, and notice I didn't say anything about money. I'd love it if you would share your story with us.